

Does anyone know how to not have the automatic password email sent to people who sign-up for updates to a Wild Apricot site. These people's are not members? Thanks.

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7 Comments

Like

Comment



Randall Rensch Let's see, where was I? Oh, ...

In addition to automatic password emails when people add themselves to your Contacts list (via your subscription form; if you add them from admin, they do not), people also automatically get a password when they register for an event (if they are not already a Contact). But those two types of password emails let them access only their own profile, and although it will show the registration details, it may not let them change the registration (for that they must contact you). In all cases, someone can change their email preferences in their profile.

If your restricted pages, intended only for members, are not properly restricted that is a serious situation, but is not related to password emails -- unless restricted, they'd be open to any visitor, no need for a login, whether they're on your mailing list or not.

Offhand, I don't remember the exact nature of all these, and I suggest you create a subscribe a test identity, then see what you get and what you can access. Even if it's all clear by now, sometimes seeing it from a recipient's POV shows ways your message or process can be improved.

I consider the subscription email to be a good thing for several reasons:

- it notifies the person so that if someone submitted them without their permission, they can remove themselves and also inform you of the meddling.
- more importantly (or rather, more commonly), it lets you explain the opt-out process, which can be confusing because of there being two types of emails your visitors can opt out of. (A custom opt-out page can also help explain this, for when people click on an email's opt-out link.) Of course, this explanation should be kept simple and presented in a positive tone (say how the emails will benefit them, rather than assume they want to opt-out).
- most importantly, it lets you reinforce the relationship with a friendly, and possibly helpful, greeting. For example, encourage them to browse your entire site, or come to a monthly meeting or whatever suggestion won't soon become dated. A further example might be a link to recent newsletters, so they can get up to speed with your culture and feel part of it, right from the start.

Our organization has customized the greeting to handle all these aspects.

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Wow. Thanks!

Like · Reply · 41w



Randall Rensch really helpful summary for new users. Great job!

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Unsubscribe request

We have two different types of email lists:

- Routine event announcements
- Special emails

If you clicked an Unsubscribe link in one of our emails, this will affect only the type of email that you clicked on. Your preference for the other type of email will remain unchanged.

You can also adjust your preferences, for either type, by logging into the website, using your email address and personal password. (Forgot your password? Click Login, then "Forgot Password.") But we STRONGLY urge Members (especially) not to opt out of special emails.

If you proceed and unsubscribe from either type of list, please remember to check our website's [Event Calendar](#) often, because we constantly add new events throughout the year, sometimes on short notice.

We wouldn't want to miss seeing you at one of our gatherings or activities because you didn't know about it!

By clicking Submit, you will unsubscribe the following addresses from receiving our event announcements:

g

SUBMIT

CANCEL